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Objective:
To work in a positive environment with technology and technology users, putting my 20 years of experience to use, helping others, while learning new skills.

Work experience:
July 2011 - Present
IS&T Champion   Ottawa, Ontario
Apple Inc. (Apple Rideau)
Assisted in the upkeep of the network and networking equipment that ran Apple Rideau. This involved dealing with PCI compliant equipment for POS devices, as well as other general corporate networking equipment such as managed and unmanaged Cisco switches, routers, etc.

July 2011 - Present
Visual Merchandising Team   Ottawa, Ontario
Apple Inc. (Apple Rideau)
Was part of a highly motivated team that was responsible for the visual aesthetics of the store front, responsible for all the technology, as well as configuring and deploying demo systems and demo software on the sales floor.

July 2009 - Present
Mac Specialist   Ottawa, Ontario
Apple Inc. (Apple Rideau)
While Specialist is generally a sales role, I was mainly leveraged on for customer support, and tech support by management, as this is where I excelled.

May 2009 - July 2009
Jr. AppleTechnician   Ottawa, Ontario
Carbon Computing
Repaired Macbook, MacBook Pro, PowerBook G4, and Intel based iMacs, as well as customer support via phone and in person.

2008
Computer Assistant/Technician/Consultant   Ottawa, Ontario
Basic to advanced computer hardware/software repair.

August 2007 - December 2007
Service Assistant   Ottawa, Ontario
iService Depot (Mac Onsite Inc.)

Summer 2006
Private Technical Instructor   Ottawa, Ontario
Teaching Mac OS X (10.4.7) & Microsoft Office: Mac

Education:
2012 - Present
Algonquin College   Ottawa, Ontario
Computer Systems Technician/Technology

2008 - 2010
Algonquin College   Ottawa, Ontario
Computer Systems Technician/Technology

2007 - 2008
Algonquin College   Ottawa, Ontario
Computer Engineering Technology: Computing Science.

Interests and activities:
One of my long standing interests and passions in life is running networks and web servers. As a result for the majority of the last 7 years, I have up-kept an OS X server running many services such as VPN, Kerberos, Apache (with a multitude of modules), NetBoot (with NetRestore and NetInstall), DNS, FTP, Open Directory (with Home Sharing) and pretty much any other service I can figure out how to run.

I enjoy working with all aspects of computers. I was introduced to computers at the very young age of about 2-3. I have been actually using computers for 20 years. I have been repairing, rebuilding, building, debugging, and optimizing computer systems for 17 years on the Windows platform, and 12 years on the Macintosh platform.

Volunteer experience:
Volunteered for Bravo-Est; assisting them with cataloguing and entering into a database a list of their art galleries around Canada, and repairing their computers.

Languages:
- English: Written and Spoken
- Farsi (Persian): Spoken